

EL MONTE RV DEPOT, TRANSFER & PICK UP INFORMATION

Issue: 05/12

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RV Rental Depot Locations, Addresses & Telephone Numbers

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| Depot | Address | Telephone number. | Is a transfer offered? | Is a PAD (morning pick-up) option offered? | Times of Operation* |
|-------------------|---|-------------------|-------------------------|--|---|
| Albuquerque | c/o Aloha RV Supercenter, 8300 Pan American Fwy NE, Albuquerque, NM 87113 | (505) 797 8444 | No | No | Monday-Friday 8am-5pm |
| Atlanta | c/o Georgia RV Center, 350 White Ave SE, Marietta, GA 30060 | (770) 499 0460 | No | No | Monday-Friday 9am-5pm |
| Bellingham | 5242 Pacific Highway, Ferndale, Washington 98248 | (360) 380 3300 | Yes (Surcharge applies) | No | Monday-Saturday 9am-5pm |
| Boston | c/o New England RV & Auto LLC, 124 Southbridge Road, N. Oxford, MA 01540 | (508) 865 4703 | No | No | Monday - Friday 8am-5pm |
| Chicago | c/o Auto Kool Systems, 277 E North Ave, Villa Park, IL 60181 | (630) 834 0614 | No | No | Monday - Friday 8am-5pm |
| Dallas | 3500 S. Central Expressway (Hwy 75), McKinney TX 75070 | (972) 562 1900 | Yes (Surcharge applies) | No | Monday-Saturday 8am-5pm |
| Denver | c/o All Stars RV, 5989 Main Street, Louviers, CO 80131 | (720) 348 0404 | No | No | Monday-Friday 8am-5pm |
| Las Vegas | 13001 Las Vegas Bl. S. Las Vegas, NV 89123 | (702) 269 8000 | Yes (Surcharge applies) | Yes | Monday-Saturday 8am-5pm & Sundays 8am-4pm |
| Los Angeles | 12818 Firestone Blvd, Santa Fe Springs, CA 90670 | (562) 404 9300 | Yes (Surcharge applies) | Yes | Monday-Saturday 8am-5pm & Sundays 8am-4pm |
| Miami | c/o Tires 4 Less, 18645 SW 103rd Ct, Miami FL 33157 | (305) 362 2777 | No | No | Monday-Friday 8am-5pm |
| New York (Newark) | 3401B Tremley Point Rd, Linden, New Jersey 07036 | (908) 474 9000 | Yes (Surcharge applies) | Yes | Monday-Saturday 8am-5pm |
| Orlando | 3702 Rio Vista Avenue, Orlando, Florida 32805 | (407) 872 7730 | Yes (Surcharge applies) | Yes | Monday-Saturday 8am-5pm & Sundays 8am-4pm |
| Phoenix | c/o Pacific Sun Rentals, 11035 N. Cave Creek Road, Phoenix AZ 85020 | (602) 867 5043 | No | No | Monday-Friday 8am-5pm |
| San Diego | 8665 Mission Gorge Rd Santee, CA 92071 | (888) 337-2214 | No | No | Monday-Friday 8am-5pm |
| Salt Lake City | c/o Hugh's RV, 250 South Hwy 89, North Salt Lake City, UT 84054 | (801) 936 1010 | No | No | Monday-Friday 8am-5pm |
| San Francisco | 6301 Scarlett Court, Dublin, CA 94568 | (925) 803 0331 | Yes (Surcharge applies) | Yes | Monday-Saturday 8am-5pm & Sundays 8am-4pm |
| Washington (DC) | c/o Zukowski Fleet Services, 21585 Cedar Lane, Sterling, VA 20166 | (703) 444 8900 | No | No | Monday-Friday 8am-5pm |

*Some depots operate reduced opening times in off seasons

PICKING UP YOUR MOTORHOME (RV)

Standard Pick Up Procedure:

- Pick-Up time of RV is from 1:00pm (subject to vehicle readiness - even if customers arrive earlier)
- Customers must call the relevant Depot before 09:30am on morning of pick-up, or day before if possible, to arrange vehicle pick-up. See page 1 for Depot location telephone numbers
- Under no circumstances should clients arrive unannounced. Same day pick-ups are not permitted for customers arriving on International flights.

Self Transfer: (for customers arranging their own transfer to depot)

- Customers must call the relevant depot before 09:30am on morning of pick-up to arrange vehicle pick-up. See page 1 for Depot location telephone numbers

El Monte RV Transfers: (shuttle service only available at Depots/Hotels listed on page 3.)

- Customers must call 1-800-367-6507 the day before pick-up OR call the relevant depot before 09:00am on morning of pick-up, to arrange and confirm the hotel and time of transfer.
- Transfers are made between 10:00am and 2:00pm *. (El Monte RV accept no responsibility for any delays arising with transfers)
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012

Priority AM Departure (PAD) Procedure - Early Vehicle Collection:

- Pick-up or take over time of RV is between 08:00am and 12:00pm (noon)
- PAD only available at selected Depots confirmed on page 1.
- Customer or Agent must inform El Monte RV of a PAD. The completed PAD form MUST be sent to El Monte RV more than 14 days before pick-up date.
- Surcharge applies. (see quotation for prices. Does not include transfer) No refund is given for the PAD charge if the PAD form is not received at least 14 days before pick-up.
- Self Transfer is permitted for PAD. Under no circumstances should clients arrive unannounced.

Priority AM Departure (PAD) Transfer Instructions:

- The PAD transfer shuttle usually arrives at selected hotels between 06:45am and 08:00am.
- See page 3 for PAD transfer hotels. (only highlighted* hotels offer PAD transfers)
- On morning of pick-up call 1-800-337-2199 (call from landline only) A pre-recorded message will advise the time and at which hotel entrance customers should wait for PAD transfer shuttle.
- We recommended customers call the day before pick-up (if possible) on 1-800-337-2199 to confirm pick-up time and hotel entrance
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012

Bellingham Depot : Pick-Up and Transfer Procedure (Between Vancouver transfer Hotels and Bellingham depot)

- Pick-up or take over time of RV is usually after 12:00 pm (noon). See page 3 for list of Vancouver hotels operating transfers to Bellingham Depot
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012
- Same day pick-ups are not permitted for customers arriving on International flights.
- US Border Crossing fee (currently \$6 per person) is required at the border. **Customers should be aware that a Visa to enter the United States may be required.
- El Monte RV is not responsible for any delays that may occur during border crossing in the event of increased security or traffic.

DROPPING OFF YOUR MOTORHOME (RV)

- Drop off time for RV vehicle is 11:00am.
- Transfers are only available at selected Depots/Hotels : see page 3 for details. - Customers may self-transfer at their own cost.
- Transfers to airport departure terminals are only available from Depot locations listed on Page 1. (Excludes JFK and La Guardia in New York)
- The shuttle usually departs from the rental station depot between 8.00am and 12.00pm.
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012. No refunds are available for delays or cancellations due to transfers.
- No Transfers are available for customers returning their vehicle after 11:00am

Bellingham Depot : Drop-Off and Transfer Procedure (Between Bellingham depot and Vancouver transfer Hotels)

- Transfers are only available to selected Vancouver hotels : see page 3 for details. El Monte RV does not provide transfers / transport to Seattle area.
- Transfer shuttle usually departs Bellingham location between 11:00am and 1:30pm. We cannot guarantee a time.
- We recommend returning the vehicle as early as possible to avoid missing the shuttle.
- \$15.00 per person transfer charge from 1st April 2011 to 31st March 2012
- US Border Crossing fee (currently \$6 per person) is required at the border. El Monte RV is not responsible for any delays that may occur during border crossing.

List of Transfer Hotels by Depot

- Transfers are only available at the hotels listed below
- PAD (Priority AM Departure) transfer hotels are highlighted *

| Los Angeles Transfer Hotels | San Francisco Transfer Hotels | Las Vegas Transfer Hotels | New York Transfer Hotels | Dallas Transfer Hotels | Orlando Transfer Hotels | Bellingham Transfer Hotels |
|---|---|---|--|--|--|---|
| Crowne Plaza * 5985 West Century Blvd Tel: 310-642-7500 | Crowne Plaza SFO Airport * 1177 Airport Blvd Tel: 650-342-9200 | Planet Hollywood 3667 Las Vegas Blvd S Tel: 702-785-5555 | Crown Plaza 1605 Broadway @ 49th Tel: 212-977-4000 | Best Western Suites* 5050 W. John Tel: 972-870-0530 | Intl Palms Resort* 6515 International Dr Tel: 800-354-8332 | (Vancouver Hotels) Fairmont 3111 Grant McConachie Way - Tel: 604-207-5200 Sandman Signature 10251 St Edwards Richmond, BC Tel: 604-303-8888 Travelodge 3071 St. Edwards - Vancouver Tel: 604-278-5155 Delta Vancouver Airport 3500 Cessna Drive Richmond, BC Tel: 604-278-1241 Accent Inn 10551 St Edwards Drive Richmond, BC Tel : 800-434-6835 PAD option not available |
| Four Points Sheraton* Sheraton * 9750 Airport Blvd Tel: 310-645-4600 | Holiday Inn Golden Gateway * 1500 Van Ness Tel: 415-441-4000 | Bally's 3645 Las Vegas Blvd S Tel: 702-739-4111 | Hampton * 501 W. Edgar Rd – Linden Tel: 908-862-3222 | Comfort Inn DFW Airport North * 5000 W. John Carpenter Fwy Tel : 972-929-5757 | La Quinta Inn North 7160 Frontage Blvd. Tel: 407-240-5000 | |
| Custom 8601 Lincoln Blvd Tel: 310-465-0400 | Holiday Inn Civic Center * 50 8th Street Tel: 415-626-6103 | Bellagio 3600 Las Vegas Blvd S Tel: 702-693-7111 | Hilton Newark * 1170 Spring St – Newark Tel: 908-351-3900 | La Quinta Inn DFW Airport North 4850 W. John Carpenter Fwy Tel: 972-915-4022 | Marriott Orlando Airport 7499 Augusta National Dr Tel: 407-851-9000 | |
| Hacienda 525 W. Sepulveda Tel: 310-615-0015 | Hotel Bijou* 111 Mason Tel: 415-771-1200 | Circus Circus 2880 Las Vegas Blvd S Tel: 702-734-0410 | Hilton 1335 53rd-54th - Manhattan Tel: 212-586-7000 | Grand Hyatt* 2337 S. International Pky Tel: 972-453-1234 | Quality Inn Int'l 7600 International Plaza Tel: 407-996-1600 | |
| Hilton/Towers* 5711 W. Century Tel: 310-410-4000 | Whitcomb Hotel 1231 Market Street Tel: 415-626-8000 | Excalibur* 3850 Las Vegas Blvd S Tel: 702-597-7777 | Holiday Inn Manhattan 440 57th / between 9th & 10th - Tel: 212-581-8100 | Hyatt Regency* DFW Airport, International Parkway Tel: 972-453-1234 | Quality Inn Plaza* 9000 International Plaza Tel: 407-996-8585 | |
| Holiday Inn 9901 La Cienega & Century Tel: 310-649-5151 | Travelodge-North Airport 326 S. Airport Blvd. Tel: 650-583-9600 | Flamingo 3555 Las Vegas Blvd S Tel: 702-733-3111 | Novotel 226 W. 52nd - Manhattan Tel: 212-315-0100 | MCM Elegante 2330 W. NW Hwy - Dallas Tel: 214-351-4477 | Doubletree 5780 Major Blvd Tel: 407-351-1000 | |
| Holiday Inn Express 8620 Airport Blvd Tel: 310-645-7700 | Holiday Inn SFO Airport North * 275 South Airport Blvd Tel: 650-873-3550 | Venetian Resort 3355 Las Vegas Blvd S Tel: 702 414 1000 | Pennsylvania 401 7th @ 33rd - Manhattan Tel: 212-736-5000 | Ramada DFW Airport N* 8205 Esters Blvd - Irving Tel: 972-929-0066 | Orlando Intl Airport Htl 3835 McCoy Tel: 407-859-2711 | |
| Marriott* 5855 West Century Blvd Tel: 310-641-5700 | | Tuscany Suites * 255 E Flamingo Road Tel: 702-893-8933 | Milford Plaza 700 8th Ave - Manhattan Tel: 212-869-3600 | Motel 6 7800 Heathrow Dr Tel: 972-915-3993 | Wyndham Resort * 8011 International Dr Tel: 407-351-2420 | |
| Sheraton Gateway 6101 W. Century Blvd Tel: 310-642-1111 | | Mandalay Bay * 3950 Las Vegas Blvd S Tel: 702-632-7777 | Skyline 725 10th - Manhattan Tel: 212-586-3400 | Sleep Inn 4770 Plaza Drive Tel: 972-929-8888 | Days Inn Lakeside West * 7335 Sand Lake Road Tel: 407-351-1900 | |
| Radisson 6225W. Century Blvd & Tel: 310-670-9000 | | MGM Grande 3799 Las Vegas Blvd S Tel: 702-891-7777 | Travel Inn 515 42nd @10th/Times Square Tel: 212-695-7171 | Wingate Inn 8220 Esters Blvd - Irving Tel: 972-929-4600 | | |
| | | Monte Carlo 3770 Las Vegas Blvd S Tel: 702-730-7777 | Radisson Hotel Newark 30 Minute St Tel: 732 541 2005 | Wyndham DFW Airport N 4441 Hwy 114 @ Esters - Irving Tel: 972-929-8181 | | |
| | | New York New York * 3790 Las Vegas Blvd, S Tel: 702-740-6969 | | | | |
| | | South Point Hotel * 9777 Las Vegas Blvd Tel: 702-796-7111 | | | | |
| | | Treasure Island 3300 Las Vegas Blvd S Tel: 702-894-7111 | | | | |
| | | Best Western Mardi Gras * 3500 Paradise Road Tel: 702-731-2020 | | | | |
| | | | | PAD option available from 01 April 2012 | | |

For further information on Transfers and Depot information, please contact El Monte RV UK res@elmonterv.co.uk

All information is subject to change without notice.